



Volunteer Application Form

Date: _____

Mr.____ Mrs.____ Miss____ Dr.____ The Reverend ____ Other____

Name: _____ Date of Birth: _____

Street Address: _____

City/State/Zip: _____ Email _____

Home Phone: _____ Work Phone: _____ Cell _____

Employer: _____ Occupation _____

May we contact you at work? YES NO Work Hours: _____

Previous volunteer experience: _____

Please describe any restrictions that might/will interfere with your volunteering for Lifelines / United Way 211:

My reasons for wanting to become a volunteer are (check all that apply):

- I enjoy helping people.
- I want to stay active and involved.
- I want to learn how to use Active Listening Skills.
- I need experience in this general area if helping people.
- I believe in Family Counseling Center's mission.
- I want to learn more about information and referral/suicide/ crisis intervention.
- I want/need to perform community service hours.
- I have been sensitized to:
 - Depression Rape
 - Suicide/Homicide Abuse (Child, Physical, Sexual, Substance)
- Other reasons or issues: _____

Please provide your available hours for United Way 2-1-1 shifts (8am-12pm or 12pm-4pm). You are asked to cover one 4 hour shift per week.

_____ Monday	_____ Thursday
_____ Tuesday	_____ Friday
_____ Wednesday	

How did you hear about Lifelines Counseling Services / United Way 2-1-1?



Section 1

Answer Yes or No

1. Do you have any previous training as a call specialist? _____
2. Have you ever applied to be a call specialist before now? _____
3. Do you have plans to leave this area within the next year? _____
4. Does your spouse/family approve of you doing this kind of work? _____
5. Do you have any physical handicaps? _____
6. Are you currently in good health? _____
7. Do you, or does anyone in your family, have a history of alcoholism, drug abuse or mental illness?

8. Have you, or has anyone close to you, been a victim of sexual assault or abuse?

9. Have you, or has anyone close to you, ever made a suicide attempt? _____
10. Have you ever been arrested or convicted of a crime? _____
11. Are you currently, or have you ever been in therapy? _____
12. If you are currently in therapy, does your therapist know and approve of your doing this kind of work?

Section 2

Answer Briefly

1. Why did you decide to volunteer at Lifelines/ United Way 2-1-1 as opposed to another agency which uses volunteer staff? _____

2. What led you to apply now, i.e., at this point in your life? _____

3. What characteristics do you feel you possess that particularly suit you for this type of work?

4. What personal characteristics might hinder you in this type of work? _____

5. What coping techniques have you developed for dealing with stress in your life?

6. What are the potential dangers of getting involved in another person's problems?

7. As a Lifelines / United Way 2-1-1 volunteer, it is likely that you would at times receive calls from persons with religious or moral values different from your own. What thoughts do you have about this possibility? _____



Section 3

Please put the number that best represents your attitudes or beliefs.

1- Strongly Disagree 2- Disagree 3-Neutral 4- Agree 5- Strongly Agree

1. If I'm a "good enough counselor". I will be able to solve most caller/client's problems. ____
2. If a caller/ client I was working with felt sad or depressed I would feel it was my responsibility to cheer them up. ____
3. Anyone who calls Lifelines/United Way 2-1-1 should, by the end of the call, decide to do something about their problem. ____
4. Homosexuality disgusts me. ____
5. If a caller / client said she wanted to talk about abortion, I would feel it was my responsibility to tell her that abortion is wrong. ____
6. It is okay for other people to ask for help, but for myself it is a sign of weakness. ____
7. If someone told me they were thinking of killing themselves, I would see it as my responsibility to talk them out of it. ____
8. People on welfare are freeloaders. ____
9. Religion is the answer to the world's problems. ____
10. The family should be preserved at all costs. ____
11. I would consider getting professional counseling myself if circumstances warranted. ____
12. It is okay to get angry with someone you care about. ____



Lifelines Counseling Services
Take the First Step.



Please list two **COMPLETE** personal references we may contact (No family members) or attached two letters of recommendation.

Name _____ Phone _____

Address _____

City/State/Zip _____

Relationship: Supervisor Coworker Friend Neighbor Other _____

Name _____ Phone _____

Address _____

City/State/Zip _____

Relationship: _____

Name _____ Phone _____

Address _____

City/State/Zip _____

Relationship: Supervisor Coworker Friend Neighbor Other _____

Name _____ Phone _____

Address _____

City/State/Zip _____

Relationship: _____

By submitting the above form, you are agreeing with the following conditions:

- I am aware that Lifelines / United Way 2-1-1's investment in each trainee is extensive and that a firm commitment of me is expected in return.
- I am aware that if I am participating in the training for educational purposes and or professional development and will not volunteer, I am expected to pay a non refundable fee of \$50.00
- I understand that I will be required to complete the full training course that involves shadowing a call specialist and continuing education courses.
- I understand that for the duration of my involvement with Lifelines / United Way 2-1-1, I may be asked by a staff member to withdraw or resign at any time.
- Lifelines/Family Counseling Center of Mobile, Inc. has my permission to contact the above mentioned persons by mail or telephone for the purpose of personal reference checks.

Signature: _____ Date: _____

